FAQs

What is IHTIMAM

IHTIMAM is a process that creates a safety partnership between the workforce and management that continually focuses everyone's attention and actions on their own and others daily safety behaviour'. It promotes communication and engagement, and emphasizes on safety leadership.

What will make IHTIMAM successful?

It takes everyone's full involvement and commitment, and a high concern to 'make a difference', and be proactive with regards to safety concerns and compliance.

Does IHTIMAM replace other safety processes?

No, it complements your existing safety efforts, it does not replace them. The unique feature of Ihtimam is its focus on the engagement between people's behaviour and the working environment, to assist in eliminating the root causes of unsafe acts. As such, it can help to identify improvements within the management systems and processes.

What's involved in implementing IHTIMAM?

Implementation of Ihtimam is split into two phases. The pre implementation phase involves working with the contractor to build their customized Ihtimam model; this includes identifying roles and responsibilities, identifying the critical behaviours and disciplines and creating a steering committee. The second phase includes training the employees, conducting observations, closing out actions, and conducting coaching at site. Completion of implementation is only considered once the above targets are met.

How are Leadership and Management involved?

Supervisors and top management are required to attend a specific Ihtimam leadership workshop, which focuses on providing tools to better support their staff through engagement, motivation, reinforcement and different leadership style techniques proven to improve safety performance. Ihtimam also ensures that responsibility is with the line and not HSE; this ensures management involvement in closing out actions and supporting improvement ideas by employees.

Are office staff involved in IHTIMAM?

Yes, hazards are all around us, including the offices. A specific observation card for the MAF offices will be developed for use. These cards will be available online.

How do you know you have a sustainable process?

Health checks should be performed every 3 months to identify the system is running smoothly. In addition to that, sustainability reviews are performed every 6-8 months. Areas of interest include if management visits taking place, are crew engaged, are actions being closed on time, are good quality observations coming through, and are there improvements in behavioural trends? Etc. Alarm signals include rising or static incident rates, minimal or falling participation, observation or safety leadership support rates, etc.

As a contractor how can I implement IHTIMAM in my company?

Contact the MSE11 team in Corporate HSE, a meeting will be set with the management of your company to understand Ihtimam and the required implementation actions.

As a PDO directorate how can I implement IHTIMAM in my department?

Contact the MSE11 team in Corporate HSE, a meeting will be set with your directorate to understand Ihtimam and the required implementation actions.

Is IHTIMAM mandatory for contractors?

No, contractors can use their own BBS system, if it has met the BBS minimum requirements and has been approved by MSE11.

Where can I find the minimum requirements for a BBS system?

All documentation and processes related to Ihtimam can be found on the PDO website under MSEM, within the BBS homepage.

As a contractor can I continue to use STOP by DuPont?

Yes, however you must ensure you have a legal agreement with DuPont to use their materials and intellectual property for any new training conducted for new users.

As PDO employees can I continue to use STOP by DuPont instead of IHTIMAM?

No, PDO no longer has a license agreement with DuPont. As of October 2018, Ihtimam will officially replace STOP in a phase out approach.

Will the use of STOP by DuPont cease as of October 2018?

No, for companies and areas that are already using STOP, they may continue to do so, until their location has been selected to implement Ihtimam.